



Using Online Tools in Continuing Education - WebEx Web-conference Demonstration

European Housing Ecology Network – EHEN
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Continuous Learning
– Continuous Improvement



Web-conferencing (webinar, virtual meeting)

- virtual realtime collaboration channel
- includes videoconferencing among other tools

vs. Multipoint videoconferencing

- virtual realtime (mainly) one-to-many channel
- practically no collaboration tools
- requires special equipment and room
- requires session-specific technical support before and during the session etc.



Web-conferencing allows

collaboration of participants from their own computers via Internet

requires: computer, Internet-connection, microphone headset, web-camera (only nice to have)



TKK Dipoli web-conferencing service includes following collaboration tools :

- > *Document delivery, document sharing*
- > *Application sharing & collaborative document modification tools*
- > *Video-conferencing*
- > *Recording option*
- > *Break-out sessions (working in smaller virtual groups)*
- > *Making personal or group notes (Notes panel)*
- > *Creating, running and publishing polls*
- > *Inbuilt VoIP or Teleconference system*
- > *Chat*
- > *Question & Answer Tool*
- > *Document Transfer*



Web-conferencing – application areas identified and in use at TKK Dipoli

CONTINUING EDUCATION

PROJECT WORK

UNIVERSITY TEACHING

NETWORK OPERATIONS

MARKETING AND
CUSTOMER INTERFACE

ORGANISATION COMMUNICATION

OTHER USES

1. presentations
2. lectures
3. panels
4. discussions
5. news and info flashes
6. tutoring
7. mentoring
8. brainstorming
9. presenting demos
10. meetings
11. document modification (e.g. contracts)
12. feedback sessions
13. national and international interaction
14. needs mapping
15. opinion mapping
16. literature groups (learning groups)



Different session types require different action-plans.

The basic and most important word is **COLLABORATION** AND HOW TO SUPPORT IT....

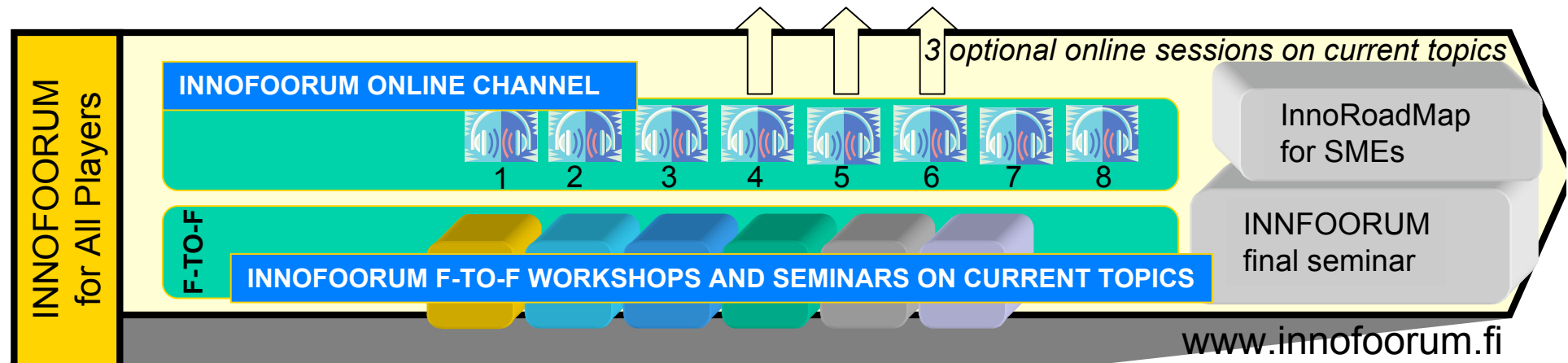
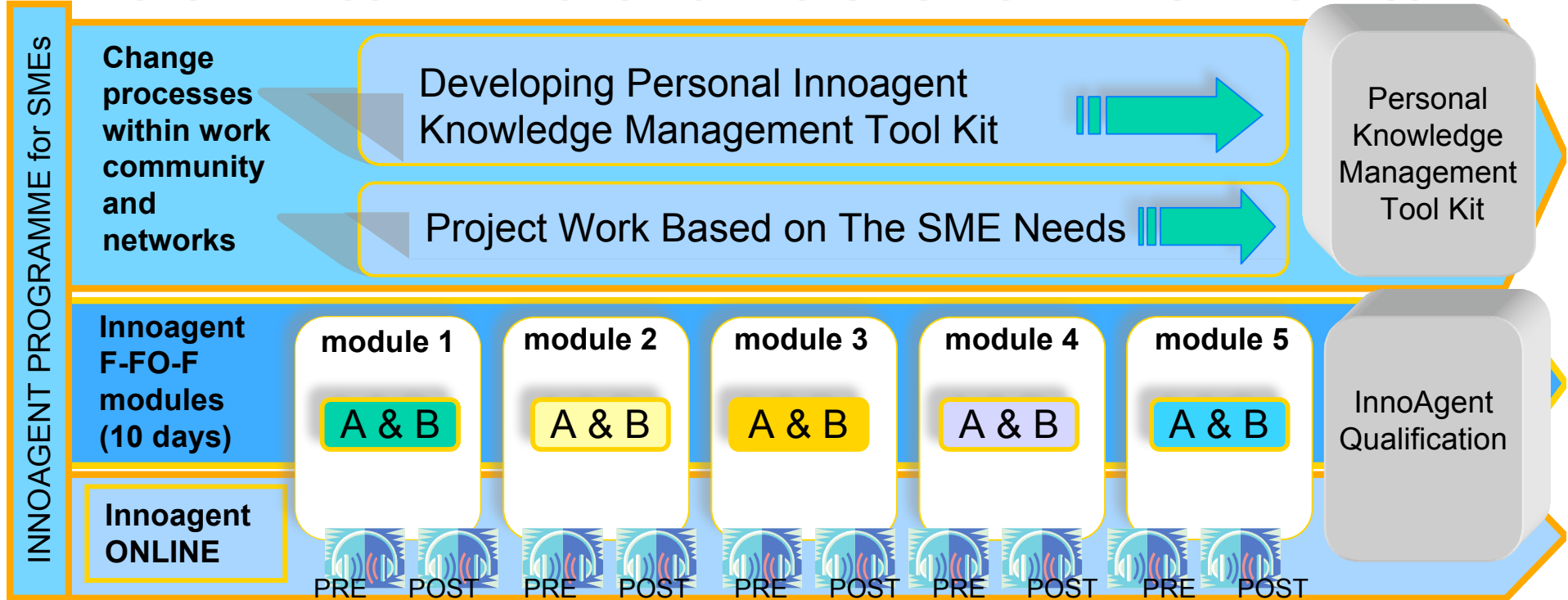
Joining and participating a web-conference is very easy.
The challenge with web-conferencing lies in pedagogical and methodological know-how.



Innoforum



INNOAGENT PROGRAMME FOR SMEs IN CONSTRUCTION AND BUILDING INDUSTRY





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